



## New complaints lodged in EU countries against invasive online advertising model

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Organisations from 6 countries [1] have today lodged complaints with their data protection authorities about the behavioural advertising (adtech) industry's harmful practices of broadcasting people's personal data on the internet, which is called real-time bidding.

These new complaints come on top of those lodged in 15 other EU countries over 2018 and 2019 [2], which called for immediate investigations into real-time bidding systems, and to enforce EU data protection laws.

Real-time bidding systems involve sharing a person's sensitive data without their consent, which might include personal browsing history such as their sexual preferences or their recent locations, with hundreds if not thousands of companies online. Companies then bid for that advertising space. The highest bid gets to place their advert in front of that person's eyes.

This action has been coordinated by a consortium made up of the Civil Liberties Union for Europe

(Liberties), Open Rights Group (ORG) and Panoptykon Foundation, in Malta's case it is supported through the Global Human Dignity Foundation (Malta).

Dr. Orsolya Reich, senior advocacy officer at the Civil Liberties Union for Europe (Liberties), said:

"Real-time bidding, which is the bedrock of the online advertising industry, is an abuse of people's right to privacy. The GDPR has been in place since 2018 and it is there precisely to give people a greater say about what happens to their data online. Today, more civil society groups are saying enough with this invasive advertising model and are asking data protection authorities to stand up against the harmful and unlawful practices they use."

The consortium calls on all the concerned national data protection authorities to consider the issue of real-time bidding in unison, and to join the investigation conducted by lead supervisory authorities in Ireland and in Belgium.

Although some of the complaints from 2018 and 2019 were referred to lead authorities, the consortium has no knowledge of any meaningful cooperation or joint operations between national authorities and the lead authorities. This suggests that cooperation and consistency mechanisms as envisioned in the GDPR are yet to be implemented fully. A joint investigation is necessary here, as real-time bidding functions in the same way across borders and produces the same negative effects in all EU member states.

Gabor Daroczi executive director of the Global Human Dignity Foundation (GHDF) said:

"GDPR has been in place for many years by now. In most of the cases everyday people see this only as an extra click on their screen without any real protection from big companies tricks. It is time to make GDPR working and protect individual's most private data."

Contact

Sebastien Pant
Senior Communications Officer
Civil Liberties Union for Europe (Liberties)
s.pant@liberties.eu

Gabor Daroczi executive director Global Human Dignity Foundation gabor@ghdfoundation.com +32 470 13 47 38 +356 99962795

## Notes

A Q&A is available in the annex.

- [1] The organisations and countries involved in today's action are:
  - 1. Asociatia pentru Tehnologie si Internet (ApTi), Romania
  - 2. D3 Defesa dos Direitos Digitais, Portugal
  - 3. GONG, Croatia
  - 4. Global Human Dignity Foundation, Malta
  - 5. Homo Digitalis, Greece
  - 6. Institute of Information Cyprus, Cyprus
- [2] The countries where complaints were filed in 2018 and 2019 were:
  - 1. Belgium
  - 2. Bulgaria
  - 3. Czech Republic
  - 4. Estonia
  - 5. France
  - 6. Germany
  - 7. Hungary
  - 8. Ireland
  - 9. Italy
  - 10. Luxemburg
  - 11. Poland
  - 12. Spain
  - 13. Slovenia
  - 14. The Netherlands
  - 15. United Kingdom